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(%76.4)

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.(1998)

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.(1989)

2007/8/9

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(1998)

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- (2004) -1

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(Eidles-Maoz, 2006) -1 :

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(2003) -2

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(83)

-Ho1: 2

(Glassberg, 2004)

-2

-Ho1: 3

-Ho1: 4

318

56

-Ho1: 5

32

-Ho1: 6

16

-Ho1: 7

-Ho1: 8

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.4

Ho2

-Ho1

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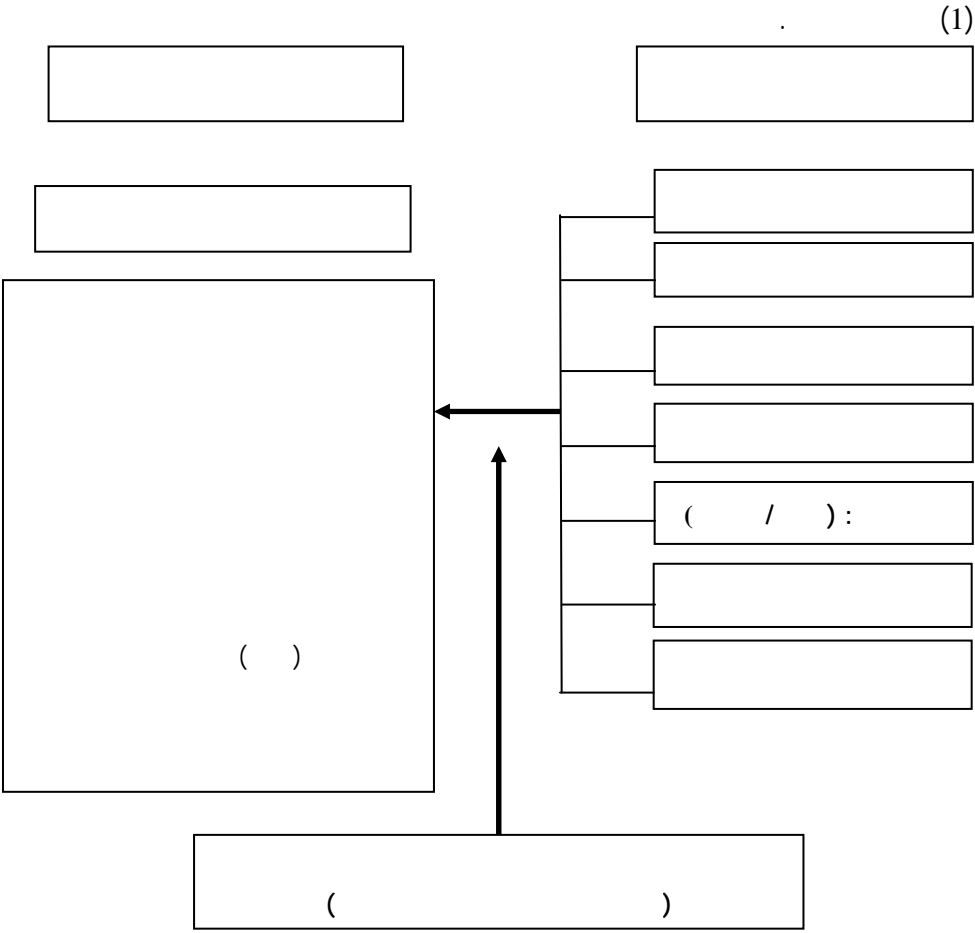
(/ :

Ho3

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.()

-Ho1: 1



David Lee, Robert Price and Philip Newman (1999) "**Decision Making in Organizations**", Pearson Publications, ISBN: 9780273631132.

:(1)

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(413)

(SPSS)

(1)

(1)

31	29	1	1	
15	14	-	1	
49	40	7	2	
9	8	-	1	
40	33	6	1	
36	24	11	1	
11	10	-	1	
10	7	2	1	
9	7	1	1	
13	11	1	1	
11	10	-	1	
13	10	2	1	
18	14	3	1	
27	19	7	1	
7	5	1	1	
23	17	5	1	
13	11	1	1	
10	9	-	1	
16	12	3	1	
14	13	-	1	
11	9	1	1	
19	16	2	1	
8	7	-	1	
413	335	54	24	
	413			

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.(www.pm.gov.jo) :

Reliability (%76.4)

(30)

(2)

(2)

0.82	-
0.62	-
0.80	-
0.62	-
0.63	-
0.80	-
0.74	-
0.72	-
0.70	-

(2)

(0.82-0.62)

(SPSS)

(simple regression)

(ANOVA)

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(8-1)

(13-9)

(18-14)

(23-19)

(28-24)

(31-29)

(34-32)

(40-35)

(46-41)

(Decision Maker)

(Manager)

.(Nigro, 1995)

(Programmed Decisions)

(Unprogrammed Decisions)

.(1994)

(Unprogrammed Decisions)

(22 :1998) "

.(194 :1982)

(3))

.(45 :1992

(3) .(273 :1998)

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-	-
-	-

.(494 :1996)

David Lee, Robert Price and Philip Newman, (1999),
"Decision Making Organizations", Pearson
Publications.

(1997)

(218 :1982)

(413)

(309)

(305)

(%76.4)

(4)

(4)

%		%			
91.30	21	74.19	23	31	
100.00	10	66.67	10	15	
93.75	30	65.31	32	49	
100.00	6	66.67	6	9	
100.00	31	77.50	31	40	
100.00	26	72.22	26	36	
100.00	10	90.91	10	11	
100.00	8	80.00	8	10	
100.00	8	88.89	8	9	
100.00	11	84.62	11	13	
100.00	11	100.00	11	11	
100.00	9	69.23	9	13	
100.00	10	55.56	10	18	
100.00	24	88.89	24	27	
100.00	5	71.43	5	7	
100.00	17	73.91	17	23	
100.00	11	84.62	11	13	
100.00	9	90.00	9	10	
100.00	11	68.75	11	16	
100.00	10	71.43	10	14	
100.00	10	90.91	10	11	
100.00	12	63.16	12	19	
100.00	5	62.50	5	8	
99.35	305	76.40	309	413	

.(5)

(5)

71.5	218	
28.5	87	
100.0	305	
4.3	13	25
25.6	78	35-26
42.6	130	45-36
27.5	84	45
100.0	305	
9.84	30	5
15.08	46	10-5
27.87	85	15-11
47.21	144	15
100.00	305	
10.16	31)
		(
90.49	276	()
100.00	305	
6.885	21	
57.705	176	
9.836	30	
20.656	63	
4.918	15	
100.000	305	

(15)

(%71.5)

(5)

(%47.21)

(%28.5)

(5)

(%9.84)

(%42.6)

(45-36)

(25)

(%4.3)

(%85.25)

(%14.75)

(3.5) (3.5-3) :
 : (%57.70)
 : (%4.91)
 (Ho)
 (Ho)

:Ho1 .6

(Likert Scale)

:Ha1 :
 (3) (4) (5)
 (1) (2)

(3) :

(6) (simple regression) (3)

(6)

" "	" "	" "	R square	" "
3.87	0.00	154.97	0.34	0.58

(7)

" "	" "	" "	R square	" "	" "
3.87	0.00	101.95	0.25	0.50	
3.87	0.00	22.84	0.07	0.27	

(6)

" " (0.58)

:Ha1: 1 (0.05) 154.97

.(0.34)

(7) (simple regression)

(7)

" " (0.50)

:Ho1: 1

(0.05) (101.95)

.(0.25)

" " (0.27)

(0.05) (22.84)

.(0.07)

:Ho1: 2

:Ha1: 2

(1999)

(8)

(8)

" "		" "	R square		
3.87	0.00	56.45	0.16	0.40	
3.87	0.45	0.56	0.00	0.04	

(8)

(0.40)

(0.05)

56.45 " "

.(0.16)

(0.04)

:Ho1: 3

(0.05)

(0.56) " "

:Ha1: 3

(9)

(9)

" "		" "	R square		
3.87	0.00	70.16	0.19	0.43	
3.87	0.00	45.24	0.13	0.36	

(9)

(Reid et al., 1998)

(0.43)

(0.05)

(70.16)" "

.(0.19)

(Carnerio, 2001)

(45.24)" "

(0.36)

(0.05)

.(0.13)

(2003)

:Ho1: 4

(1999)

:Ha1: 4

(1990)

(2004)

(10)

(10)

" "		" "	R square		
3.87	0.00	25.01	0.08	0.28	
3.87	0.00	32.00	0.10	0.31	

...

(10)
 (25.01) " " (0.28)
 (0.05)
 .(0.08)
 (0.31)
 (0.05) (32) " "
 .(0.10)

:Ho1: 5

:Ha1: 5

(11)

(11)

" "		" "	R square		
3.87	0.00	41.79	0.12	0.35	
3.87	0.00	9.29	0.03	0.17	

(11)
 (41.79) " " (0.35)
 (0.05)
 .(0.12)
 (9.29) " " (0.17)
 0.05
 .(0.03)

(McBrayer, 1982)

:Ho1: 6

:Ha1: 6

(12)

(12)

" " (0.53)

(0.05)

(116.86)

(0.28)

:Ho1: 7

" " (0.28)

0.05

(25.41)

:Ha1: 7 (0.08)

(13)

(12)

" "		" "	R square		
3.87	0.00	116.86	0.28	0.53	
3.87	0.00	25.41	0.08	0.28	

(13)

" "		" "	R square		
3.87	0.00	146.94	0.33	0.57	
3.87	0.00	20.21	0.06	0.25	

(0.06)

(13)

(0.57)

(0.05)

(146.94)" "

(0.33)

(1990)

(0.25)

(0.05)

(20.21)" "

:Ha2

.()

:

:Ho2: 1 ()

:Ha2: 1

:Ho2

" "

(14)

.()

(14)

" "

	" "				
0.32	0.99	4.30	17.58		
		3.40	17.07		
0.07	1.83	3.56	14.69		
		3.47	13.87		

" "

(14)

:Ho2: 2

" "

(1.83) (0.99)

:Ha2: 2

(McBrayer, 1982)

(15)

" "

(15)

(2003)

(7.44)

" "

.(0.05)

(2.32) " "

()

(McBrayer, 1982)

(2003)

(15)

	" "					
0.00	7.44	115.32	3	345.97		
		15.50	300	4650.71		
			303	4996.68		
0.08	2.32	28.84	3	86.52		
		12.43	299	3716.71		
			302	3803.23		

:Ho3: 1

:Ho3

:Ha3: 1

:Ha3

(16)

(16)

	" "					
0.28	1.28	20.24	4	80.95		
		15.80	297	4692.55		
			301	4773.50		
0.08	2.07	25.39	4	101.58		
		12.28	297	3645.84		
			301	3747.42		

" "

(16)

(1.28) " "

(2.07)

(McBrayer, 1982)

(2003)

:Ho3: 2

:Ha3: 2

(1988)

(17)

(17)

	" "					
0.81	0.21	41.12	2	82.24394		
		198.57	302	59968.2		
			304	60050.44		
0.65	0.43	20.76	2	41.51304		
		48.65	301	14644.16		
			303	14685.67		

" "

(17)

0.43 0.21 " "

:Ho3: 3

:Ha3: 3

(2003)

(18)

(18)

	" "					
0.76	0.47	7.72	4	30.88		
		16.49	295	4864.50		
			299	4895.39		
0.02	3.07	37.91	4	151.64		
		12.36	294	3634.41		
			298	3786.05		

: " " (18)

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) (0.47) " "

(/ :

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" ")

(0.05)

(3.07

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(1989)

(2003)

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1994

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2004

1982

1998

2003

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1999

1998

1989

1999

1998

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1997

2003

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1989

2003

2002

1989

1998

.(3)38

.(62) 28

1990

1997

1997

1988

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Factors Affecting Managers' Decision Style in Jordanian Public Sector

*Atef Mohammad F. Al-Awawdeh and Mohammad A.Yaghi**

ABSTRACT

This study aimed at identifying the factors affecting managers' decision style in Jordanian public sector and in Jordanian ministries. The researchers developed a questionnaire which consisted of (46) items and used Likert scale (strongly disagree, disagree, partially agree, agree, strongly agree) in his analysis. The researchers distributed (413) questionnaires to the study population, only (309) copies were retrieved with a percent of (76.4%). Among the retrieved questionnaires, (305) were valid for analysis.

In order to test the hypotheses and questions of the study, one way ANOVA and simple regression tests were used. The researcher reached the following conclusions:

1. Administrative level affects both programmed and unprogrammed decision styles in different ways.
2. Clarity of rules and instructions affects programmed decisions and doesn't affect unprogrammed decisions.
3. Information availability affects both programmed and unprogrammed decision styles.

Based on the study conclusions, the researcher recommends the following:

- Updating rules and regulations in accordance with the new upcoming issues related to programmed decision making process.
- Providing educational workshops and conferences to managers concerning unprogrammed decision making process.

Keywords: Decision Making, Decision Making Style, Public Sector.

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